

Ingo Reisch

Managing Director  
Doncaster BMW  
Doncaster MINI Garage



25.11.03

**Panache Manufacturing**  
247 Beach Road  
Black Rock  
VIC, 3193

Dear Sir/Madam

Cool in looks and loaded with hidden features, your new S10 Hand Dryers are simply the best. Both our customers and staff have commented on how pleasant and fresh the washrooms smell.

We have also had numerous comments in relation to the washroom certificates, which are very effective in explaining the benefits to our clients. It has certainly been noticed and appreciated by our customers that we are trying to do that little bit extra for them.

BMW has always provided quality in what we do and installing the S10 Hand Dryers with the personalised wash room certificates are no exception.

Your pleasant and consistent service has made it a pleasure to do business with Panache. We would be only too pleased to recommend your products and service to anyone that requires a hygienic and pleasant Hand Drying system.

Thank you once again.

Best Regards

A handwritten signature in blue ink, appearing to read 'Ingo Reisch', is written over the 'Best Regards' text.

**Ingo Reisch**  
Managing Director

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